## Who We Are

Integrated Health Hawaii (IHH) was established in 2018 by the physician organization, Pacific Medical Administrative Group (PMAG), to help physicians care for their patients by providing access to health care services and community resources. Since its inception, IHH has connected over 5,000 patients to an array of services in the state, utilizing its community relationships, network of vetted mental health professionals, and engagement-focused care coordination approach.

Integrated Health Hawaii (IHH) is dedicated to helping independent physicians care for their patients by providing support to their practices in an ongoing effort to build a valuebased, comprehensive network of care. Our aim is to bridge the gap between systems of care and improve timely access to social services, educational services, community resources, and medical and behavioral healthcare through care coordination.





## **Contact Us**



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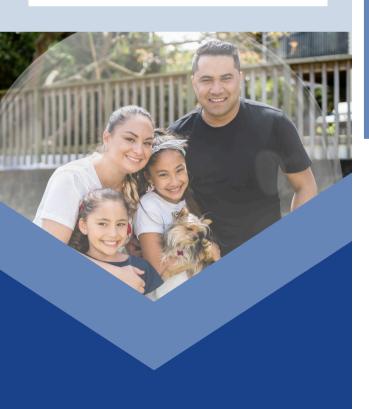


# Integrated Health Hawaii

Team based care that is focused on your patient and 'ohana

#### What is Care Coordination?

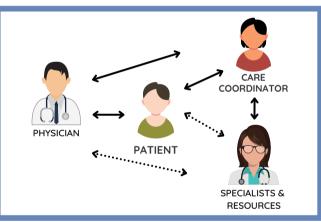
Care coordination is a patientcentered approach that involves working with the patient and family, primary care physician, specialists, and other members of the care team. Our goal is to create a support system that ensures the patient has the resources and tools to improve their health and quality of life. It involves organization of healthcare activities and collaboration between different healthcare providers to bridge the gaps between silos of care.



#### How Can Care Coordinators Help My Patients?

Care coordinators work directly with the patient to identify their areas of concern, develop a care plan to achieve their health goals, and provide education about different healthcare services.

Care coordinators work with other care team members to facilitate the delivery of services, address barriers to accessing care, and connect the patient with healthcare specialists and community resources.



# Who is Eligible to Receive Services?

Currently, IHH provides care coordination services for physicians and their patients needing extra support in their health journey. IHH can help to connect patients with timely access to medical and behavioral healthcare, social services, educational services, and various community resources. If you feel your patient could benefit from extra assistance, we encourage you to refer them to our program.



### **Pediatric Services**

- Learning assessments
- Developmental delays
- Behavioral health/Mental health issues
- Family issues
- Genetic or physical conditions
- Metabolic disorders
- State and federal assistance programs

### **Adult Services**

- Geriatric/Caregiver support
- Social support services
- State and federal assistance programs
- Transportation assistance
- Housing assistance
- Behavioral health/Mental health issues
- Food assistance
- Alcohol and drug substance use disorders
- Childcare services